



**Your accommodation options**

# Mercy Place Myrtleford Lodge

# A Reason to Choose Mercy

**The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.**

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.





# Our home

**Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.**

Our values – compassion, hospitality, respect, innovation, stewardship and teamwork – are at the heart of everything we do, shaping the exceptional care and support we provide to each member of our community.

Nestled in the heart of the picturesque Alpine Shire in North East Victoria, Mercy Place Myrtleford Lodge is an aged care home that exudes warmth and community spirit. Our quaint town of Myrtleford is renowned for its deep community involvement and rich cultural heritage, including a large and vibrant Italian population that found solace in the familiar views of Mt Buffalo after World War II.

At Mercy Place Myrtleford Lodge we prioritise the well-being and comfort of our residents above all else. Our dedicated and compassionate staff, including registered nurses, enrolled nurses, and personal care staff, are committed to providing continuous, high-quality care tailored to individual needs. Supported by a strong multidisciplinary team of general practitioners, allied health

professionals, and specialist services, our residents enjoy 24/7 registered nursing care and a comprehensive array of in-house and visiting allied health services.

We believe in creating a vibrant and engaging environment for our residents, offering a diverse range of activities and outings that cater to their preferences and choices. From in-house activities and engaging local performers to shopping trips, winery tours, and scenic bus outings, there is always something to enjoy. Our facility is equipped with two wheelchair-accessible buses, a hairdressing salon, and a catering department that meets all dietary needs with a seasonal menu reviewed by a dietitian.

Ensuring our residents feel at home, we take care of all personal clothing and room cleaning on-site, allowing our residents to focus on enjoying life to the fullest. Discover the comfort, care, and community at Mercy Place Myrtleford Lodge – where every day is an opportunity to live life to the fullest.

## FEATURES

- 81 single rooms
- Shared and private ensuites
- Wall-mounted TV
- Beautifully appointed garden areas with raised garden beds
- CCTV in common areas
- Hairdressing salon







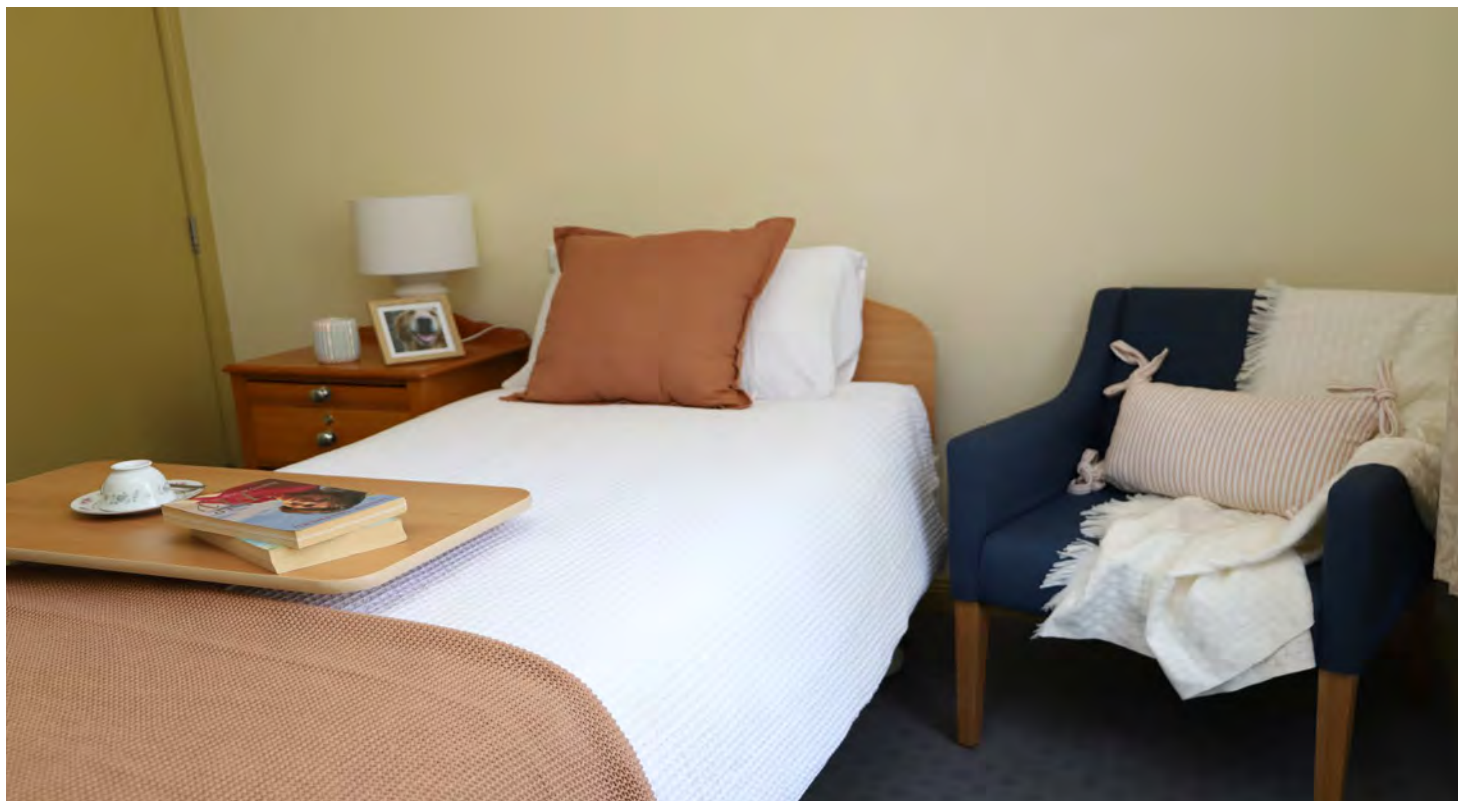


# Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

The comfortable rooms at Mercy Place Myrtleford Lodge feature good-quality furniture and fittings, including wall-mounted flat screen TVs, built-in wardrobes, air conditioning and heating, and space for your personal treasures.

All rooms have their own private ensuite and feature a 24/7 nurse call system with a view of the garden or courtyard.



# Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

## CLASSIC

Our spacious Classic rooms are designed with comfort in mind, featuring a TV, shared ensuite, split-system heating and cooling, and a view of the garden or courtyard.

## DELUXE

You will feel right at home in these Deluxe rooms that offer a spacious single room with a private ensuite, TV, split-system heating and cooling, and a view of the courtyard or garden.





# Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



## You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



## Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

## Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: [mercyhealthfoundation.org.au](https://mercyhealthfoundation.org.au)

Email: [foundation@mercy.com.au](mailto:foundation@mercy.com.au)



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Mercy Health  
Foundation

Care first

# Call now to book a personal tour of Mercy Place Myrtleford Lodge.

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🌐 [mercyhealth.com.au/myrtleford](http://mercyhealth.com.au/myrtleford)



Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

