



Your accommodation options

Mercy Place Warrnambool

A Reason to Choose Mercy

The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.



Our home

Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.

At Mercy Place Warrnambool, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued.

You can choose from a variety of room layouts, all of which are stylishly decorated with modern amenities for your enjoyment.

Our contemporary home features large dining rooms, activity rooms, a library, kitchenettes and cosy sitting areas where you can relax or entertain

family and friends. All common areas display contemporary artwork and have well-appointed furniture and premium décor. Enjoy the sunshine in one of our internal courtyards, attend a service or event at our beautiful chapel, or visit the hairdresser or café.

Mercy Place Warrnambool provides additional services for residents. Please speak with our Client Services Team for a full list of services and costs.

FEATURES

- 120 single rooms
- Shared or private ensuites
- Hairdressing salon
- Chapel
- Activity rooms
- Library
- Sitting rooms
- Memory Support Unit





Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

At Mercy Place Warrnambool, our lovely rooms all boast a contemporary and stylish design. Enjoy the high-quality furniture and fittings, including wall-mounted flat screen TVs, air conditioning and heating, built-in wardrobes and space for your personal treasures. Add a touch of luxury by choosing a room with plenty of natural light or beautiful views.

For those living with dementia or memory loss, we have a dedicated Memory Support Unit located in our McAuley House.



Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

CLASSIC

Our Classic rooms offer a contemporary and stylish design with a private ensuite and high-quality furniture and fittings including a wall-mounted flat screen TV, air conditioning and heating. With a built-in wardrobe, there's plenty of space to store your belongings. Rooms 4, 6, 8 and 10 have shared ensuites, offering the perfect solution for couples or friends.

GRANDE

These charming Grande rooms in Maguire Hall, McAuley House and Frayne Terrace are lovingly maintained and many have a sunny outlook onto a courtyard or the surrounding neighbourhood. Savour your own private ensuite, air conditioning and heating and built-in wardrobe with ample storage space.

DELUXE

Located in the newer part of the home, these sumptuous Deluxe rooms offer pleasant views across the surrounding neighbourhood and our pretty courtyards. Enjoy the generous storage space and your own wall-mounted flat screen TV, air conditioning and heating, and private ensuite.

DELUXE+

If you value a bit of extra space and natural light, secure one of just two Deluxe+ rooms located in Coolock Court and Frayne Terrace. The spacious rooms are stylishly designed with private ensuites and high-quality furniture, and one of the rooms overlooks the neighbouring school's agricultural program.



Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care.
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: mercyhealthfoundation.org.au

Email: foundation@mercy.com.au



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Mercy Health
Foundation

Care first

Call now to book a personal tour of Mercy Place Warrnambool.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

