



Your accommodation options

Mercy Place Mentone

A Reason to Choose Mercy

The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.



Our home

Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.

At Mercy Place Mentone, we believe in providing a truly homelike environment. Our residence is thoughtfully designed to offer comfort and care through 16 small households, each accommodating up to eight residents. With a total of 128 beds, every household features a modern kitchen, open-plan living and dining areas, as well as a laundry.

This intimate setting allows residents to form meaningful connections with their caregivers and fellow residents, fostering a close-knit, family-like community. Our care team is dedicated to getting to know you personally, along with your family and what matters most to you. Here, you're not just a resident; you're part of our family.

To complement your lifestyle, the Village Square is your doorway to convenience. Whether you're shopping at the grocer, visiting the hairdressing salon, enjoying a coffee and cake in the café, or taking some time out for reflection, meditation or prayer in the chapel, everything is at your fingertips. When it's time to unwind, you can catch

a movie in our spacious cinema or meet friends for Happy Hour in the Club Lounge.

Outdoor terraces and resident balconies offer diverse views of the internal courtyard, the Dandenong Ranges, and surrounding neighbourhood, providing the perfect setting to relax and take in the scenery.

FEATURES

- Well-appointed private ensuite
- King-single bed
- Reverse-cycle heating and cooling
- Built-in wardrobes
- Floating shelves
- Bedside table
- Ceiling hoist
- Window furnishings
- 24-hour nurse call system
- In-room/bathroom sensors

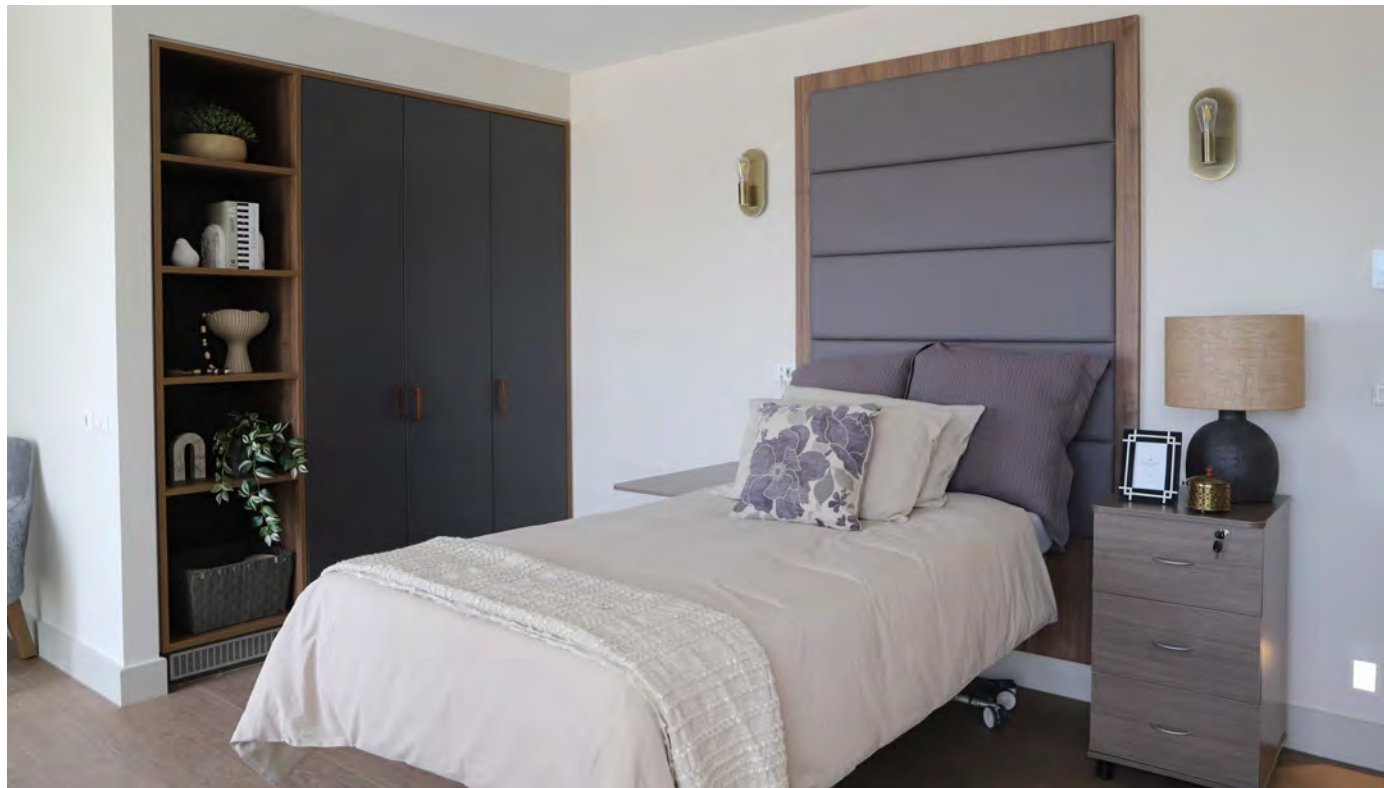




Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

Mercy Place Mentone boasts a range of stylish single rooms, adorned with modern fittings, for you to choose from. From large rooms to rooms with a view of the bay, we have a room for everyone. Each room has its own ensuite with underfloor heating, together with built-in wardrobes, a king-single bed, and a bedside table. Reverse-cycle heating and cooling will keep you warm in the winter and cool in the summer, while a 24-hour nurse call system is available in all rooms, giving you and your loved ones peace of mind.



Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

CLASSIC

Classic rooms offer stylish comfort with serene views, located on the ground and first floors. Each room features a king single bed, wardrobe, bedside table, private ensuite with underfloor heating, and individually controlled climate systems. High-quality finishes and blinds create a cosy and inviting atmosphere.

DELUXE

Discover the Deluxe rooms at Mercy Place Mentone available on the ground, first, and second floors. Select ground-level Deluxe rooms have direct access to a private terrace, each measuring 3m². All Deluxe rooms have a wardrobe for your personal belongings, a king-single bed, bedside table and a private ensuite with underfloor heating. Reverse-cycle heating and cooling ensure year-round comfort tailored to your needs.

DELUXE+

Choose one of our Deluxe+ rooms on either the ground, first or second floors. Ground and first floor rooms have direct access to a private terrace or balcony, increasing your living space. Each room features a wardrobe, king-single bed, bedside table, with underfloor heating in your own private ensuite. You can adjust the room temperature according to your comfort, with the individually-controlled heating and cooling systems.

PREMIER

For those seeking an elevated living experience, our Premier rooms on the second and third floors offer the perfect choice. These spacious rooms have direct access to a private balcony and are thoughtfully designed for comfort and convenience. Features of our Premier rooms, include a king-single bed, bedside table, wardrobe, built-in desk with a desk chair, and, in select rooms, a cosy armchair. Every room also includes a private ensuite with underfloor heating, and with individually controlled heating and cooling systems, you can create your ideal environment, no matter the season. Choose a Premier room for superior comfort, privacy, and stunning views.

PREMIER+

Our Premier+ rooms are located exclusively on Level 3, ensuring a quiet and private space. Move into one of these rooms and you will appreciate the thought that has gone into the design for comfort and convenience. Each room features a built-in desk, a bookshelf and a spacious wardrobe, offering ample storage and a writing nook. The king-single bed is complemented by high-quality finishes, including elegant curtains, a comfortable armchair, a practical desk-chair and a bedside table for personal belongings. Each Premier+ room offers direct access to a large private balcony, ranging from 6.45m² – 8.11m², providing a pleasant outdoor space for relaxation and enjoying the surroundings.

EXECUTIVE

If you want the best, then look no further than one of only seven Executive rooms, located exclusively on the coveted Level 3. Featuring in Houses 15 and 16, with a maximum of eight residents per house, these rooms offer a peaceful, private and luxurious environment. Each room features its own expansive balcony, measuring from 12.7m² – 22.5m², providing stunning views and a chance to revel in the fresh air. Executive rooms have meticulously-designed spaces with high-quality finishes, including a built-in desk and chair, and a spacious wardrobe. Savour the opulence of a king-single bed, a private ensuite with underfloor heating, plush curtains, an armchair, a bar-fridge and a bedside table. It's the perfect mix of luxury, privacy, comfort and sophistication.

Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: mercyhealthfoundation.org.au

Email: foundation@mercy.com.au



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Mercy Health
Foundation

Care first

Call now to book a personal tour of Mercy Place Mentone.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

