



Your accommodation options

Mercy Place Fernhill

A Reason to Choose Mercy

The story of Mercy Health began in 1831 with the establishment of the Sisters of Mercy in Dublin by Catherine McAuley, who was dedicated to serving those in need.

The Sisters of Mercy went on to establish community services, schools, and hospitals worldwide. In 1846, led by Mother Ursula Frayne, the Sisters of Mercy arrived in Australia, where their commitment to care and hospitality is a lasting legacy—one that continues to shape our work today.

As a not-for-profit Catholic aged care provider, Mercy Health embeds the values of compassion, respect, and community. Our mission is to prioritise your well-being and dignity, ensuring that every resident feels valued, supported, and cared for.

We understand that transitioning into aged care can be a significant change, and our holistic approach nurtures not only the body but also the mind and spirit.

At each Mercy Health Residential Aged Care home we have qualified Pastoral Carers on the team. Our dedicated team offers emotional and spiritual support to foster a deep sense of belonging and connection. By choosing Mercy Health, you receive more than just high-quality, personalised care—you become part of a welcoming and supportive community that honours your faith, values, and individuality. We warmly welcome clients from all backgrounds, whether you follow a specific denomination or are non-denominational.

At Mercy Health, we take the time to understand your preferences, care needs, and overall well-being. We work closely with you and your family to create a personalised experience that reflects who you are and what matters most to you.



Our home

Mercy Health welcomes you to your new home. Mercy Health offers all levels of care, and as our mission of mercy guides us every day, we take pride in serving those who need us most with compassion, openness and kindness. Our qualified and experienced staff are here around the clock, and we tailor your care to your individual needs and preferences.

At Mercy Place Fernhill, our contemporary home features dining rooms and kitchenettes on each floor, a lounge area, and cosy sitting areas where you can relax or entertain family and friends. Enjoy the sunshine on one of the terraced balconies with scenic views of Port Phillip Bay, visit the hairdressing salon, or attend an event in our beautiful multi-faith space.

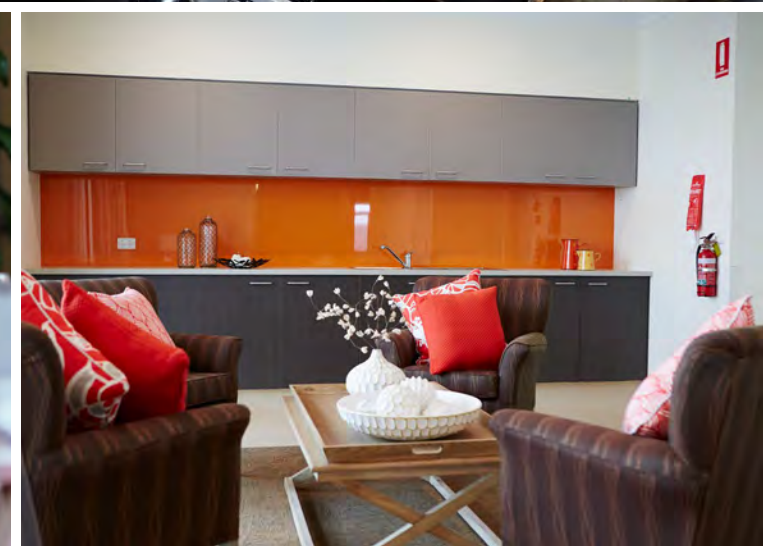
Read and relax in the internal courtyard overlooking landscaped gardens, or entertain loved ones in one of our large dining rooms, available throughout the home.

Mercy Place Fernhill provides additional services for residents. Please speak with our Client Services Team for a full list of services and the cost.

FEATURES

- 120 single rooms
- Private ensuites
- Hairdressing salon
- Chapel
- Library





Choosing a room

Choosing the right room in a residential aged care home is about finding a space that feels both comfortable and familiar. As you tour our home, imagine how you can personalise your room with treasured furniture, decorations, and keepsakes to create a warm and inviting environment. Consider the room's location and its proximity to the services and amenities that matter most to you, such as communal spaces, a hairdressing salon, or a wellness centre. More than just a place to stay, your room should be a space where you feel relaxed, secure, and truly at home.

At Mercy Place Fernhill, you can choose from a variety of room layouts, all of which are elegantly decorated with modern amenities for your enjoyment. Enjoy the high-quality furniture and fittings, including wall-mounted flat screen TVs, air conditioning and hydronic heating, and spacious built-in wardrobes. Each room has its own personal ensuite and adjoining rooms are available for couples. Add a touch of luxury by choosing a room with plenty of natural light or beautiful views.



Room categories

Our team is here to help guide you through the various options, ensuring you fully understand the costs associated with each type of room.

PREMIER

Spread across all floors of the home, these lovely Premier rooms have views of the internal courtyard and landscaped gardens. The well-maintained and stylishly decorated Premier rooms feature high quality furniture and fittings, and plenty of space to store your precious belongings.

SUPERIOR

Savour the generous space in these beautiful Superior rooms that are located on all floors. Residents can experience views of the landscaped gardens or the surrounding neighbourhood. Enjoy high-quality furniture and fittings, including a built-in wardrobe with ample space for your personal treasures.

SUPERIOR+

You can choose a Superior+ room on the ground, first and second floors. Enjoy air conditioning and hydronic heating, wall-mounted TV and high quality furniture and fittings. Most of these spacious rooms have views of the bay, while others either have city, street or neighbourhood views.

EXECUTIVE

If you like living in the lap of luxury, secure one of our stunning Executive rooms located in prime position on the first and second floors. With gorgeous scenic views across Port Phillip Bay and/or the city, these rooms are situated close to sitting areas where you can meet up with friends,

or utilise the tea and coffee-making facilities. All our Executive rooms feature a private ensuite designed to maximise safety and independence, as well as stylish furniture and fittings and extra storage space.



Extraordinary care for all older Australians



Since 2006, Mercy Health Foundation has supported Mercy Health's programs and initiatives to advance care and improve life outcomes of people in need.

Thanks to the generosity of donors, we have been able to launch a dementia care pilot program combining multi-sensory technology and research to enhance residents quality of life.

Together, we can ensure that residents in aged care are provided with industry-leading care, now and well into the future.



You can help shape aged care for the future

Your support of Healthy Ageing programs at Mercy Health goes beyond aged care – it's an investment in shaping safer and healthier futures.

Your generosity can enable Mercy Health to offer:

- world leading dementia care
- life-changing equipment to the 2,900+ residents in our care
- and innovative opportunities for personal enjoyment like art murals, aviaries, buses and gardens.



Building Healthier Futures, Together

Help us to create a lasting difference and build a community that works towards a healthier and brighter future for everyone.

Thank you for being part of our mission to provide exceptional care and uplift lives to help people enjoy their ageing journey at Mercy Health.

If you would like to discuss how you can be part of our giving community, please contact us on the phone number or email below.

Be part of something *life-changing*

Scan the QR to donate today



Donate over the phone: 03 8416 7766

Donate online: mercyhealthfoundation.org.au

Email: foundation@mercy.com.au



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Mercy Health
Foundation

Care first

Call now to book a personal tour of Mercy Place Fernhill.

🏠 18-22 Fernhill Road North,
Sandringham, Vic 3191

☎ 1300 164 833

✉ mpenquiries@mercy.com.au

🌐 mercyhealth.com.au/fernhill



Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

